

Agenda Item	
Paper	
Meeting Date	04.09.08

REPORT TITLE: *Mollison Way Surgery Consultation*

Decision **Discussion** **Information**

Report author:

Julie Taylor, Head of Contracts

Report signed off by:

Andrew Bland, Acting Director of Commissioning

Purpose of the report:

This report updates the board on the consultation on the options for the continuing medical care of patients who were registered at the Mollison Way Medical Centre, Mollison Way, Edgware. The report also updates the Board on the interim arrangements for the provision of general medical services to this group of patients.

Recommendations to the Board/Overview and Scrutiny Committee:

The Board/Committee is asked to receive the update on this consultation process and the content of the consultation document.

Related PCT objectives:

- Be the lead for health in Harrow by working with partners & engaging public
- Be a model employer Ensure our systems are robust and used appropriately by staff
- Improve health in Harrow & reduce health inequalities Be a highly performing, innovative organisation
- Provide the people of Harrow with accessible & efficient care of the highest quality

Related "Standards for Better Health":

C17, C18, C22a&c and C22b

Related "Use of Resources"

KLOE 2.1 and 2.3

Report history:

None. The Mollison Way consultation has been discussed by the PCT Executive Committee over the period May to August 2008.

Contact name: Julie Taylor
Contact no: 020 8966 1143

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1. Purpose of the report

- 1.1. This report updates the board on the consultation on the options for the continuing medical care of patients who were registered at the Mollison Way Medical Centre, Mollison Way, Edgware. The report also updates the Board on the interim arrangements for the provision of general medical services to this group of patients. A copy of the consultation document is attached (Appendix One).

2. Background

- 2.1. The Mollison Way Medical Centre became a vacant practice when the sole GP contractor, Dr J Goldsteine retired on 30 April 2008 and terminated her contract as a result. The practice was situated at Mollison Way Medical Centre, 41-42 South Parade, Mollison Way, Edgware, HA8 5AT. As a result the PCT needs to secure services for the patients who were served by this practice and to ensure the rights of the current practice staff are observed.
- 2.2. Temporary arrangements for the care of these patients were put in place, primarily provided by the long term locum doctor, temporarily sited at the Honeypot Medical Centre, Honeypot Lane. The PCT continues to provide transport for frail patients or those who are too unwell to travel to the alternative site and to explore further actions to ensure interim arrangements respond to patient needs.
- 2.3. Before making a decision on how future general medical services are secured for patients the PCT must undertake a consultation with the public and key stakeholders (see section 242, Health Act 2006).
- 2.4. The consultation document attached (Appendix One) outlines the two available options:

Option One enables patients to choose to register with a GP from an existing list of established practices in the area. There are 17 general practices within one mile of Mollison Way who are accepting new registrations. Seven of the practices are situated in the London Borough of Harrow, five are in the London Borough of Brent and five are in the London Borough of Barnet. The Borough in which the practice is located does not affect people asking to register as long as they are within the practice's catchment area.

Option Two involves inviting applications from providers to take up a contract to provide primary medical services to patients of Mollison Way surgery and for the area of Mollison Way. There is a formal procurement process that PCTs follow in such cases that ensures the process of selecting a provider is fair and transparent.

3. Consultation Process

- 3.1. The formal consultation was launched 12 July 2008 and will end 12 October 2008. In order to ensure that the consultation process is as inclusive as possible and that as many views are engaged as possible the following actions have been undertaken:
 - 3.2. Prior to consultation launch, PCT officers met with the practice patient group twice, holding a pre-engagement to consultation meeting and follow up, to get their input
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into the development of the consultation document and to seek their views on the best ways of collecting feedback from the wider patient list, for example offering translated versions of the document, holding focus groups and road shows and having an additional public meeting for consultation launch.

- 3.3. The formal consultation document (Appendix One) was prepared with input from the patient group and PPI forum before being sent to all registered practice patients and key stakeholders which included local GPs and Pharmacists, councillors, residents associations and community groups (a full list is provided on page 18, Appendix One). The consultation document is available on the PCT website along with updates on consultation events.
- 3.4. The consultation was launched at an event held in the Mollison Way area on the 12 July 2008. The event was attended by approximately 200 people from the local area who had the opportunity to clarify the options to be considered, ask questions about the current and future arrangements for medical care and make suggestions on how they wanted to be updated on other public events.
- 3.5. The PCT will hold a consultation road show 2nd September 2008 in the Mollison Way area for patients to give feedback on the options available and ask any questions they may have about them. The event will follow a road show style where the PCT will give a presentation, repeated three times over a 6 hour period followed by question and answer sessions either as a group or on a one to one basis. Stakeholders will be able to attend at a time of their convenience and hear the same messages throughout the afternoon and evening. The event has been advertised in the local press, through posters in the local area, on the PCT website and by direct mailing to patients and stakeholders. In addition PCT officers held a further meet with the Patient group to update them on current plans. This meeting was also attended by the local Councillor, Clr Solanki.
- 3.6. The PCT has held an informal discussion about the content of the consultation document and consultation process with Overview and Scrutiny Committee leads from the London Borough of Harrow before this report on the progress of the consultation was presented.
- 3.7. At the end of the consultation period on the 12 October 2008 the responses will be collated and reported to the Board along with other relevant information to enable a decision to be taken on the how continuing medical care will be provided to patients previously registered with Mollison Way Medical Centre.

4. Equality impact assessment

- 4.1. This consultation process seeks to capture views from the full range of stakeholders and patients on the options for their future medical care. These views will be taken into account when the final decision is taken.

5. Recommendations

- 5.1. The Board/Committee is asked to receive the update on this consultation process and the content of the consultation document.
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Appendices

Appendix One – Consultation Document for Consultation on options for the continuing medical care of patients who were registered with the Mollison Way Medical Centre

Background documents

None

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Board Report Executive Director sign off

This report has been approved by the accountable Executive Director and satisfied that the implications for the following areas have been adequately considered.

Financial

Equalities

Name: Andrew Bland

Job Title: Acting Director of Commissioning and Delivery